forging bridges™ | WELGEMDA™ (ribitol) for oral solution

What to Expect With Welgemda

Learn what to expect as you start Welgemda, including the support available to you, what comes next, and who will be reaching out.



Get dedicated support for Welgemda

When starting Welgemda, you may have questions about what comes next: Will insurance cover it? How does medication delivery work? Who can I reach out to for support?

ForgingBridges® has you covered

ForgingBridges is a support program supported by PANTHERx® Rare Pharmacy for patients who have been prescribed Welgemda. The program provides a dedicated team to support you throughout your Welgemda treatment journey.



Starting Welgemda



Confirming coverage



Receiving Welgemda



Staying on track

Meet your dedicated Welgemda support team

PANTHERx® Rare Pharmacy

ForgingBridges is partnering with PANTHERx, the exclusive specialty pharmacy for Welgemda, that will:

- Work with your doctor's office to help you get coverage through your insurance and discuss financial assistance options that may be available to you
- Coordinate delivery of Welgemda and help manage ongoing refills



Contact PANTHERx if you have questions about:

- Insurance
- Delivery options
- Medication refills
- Financial assistance
- How your medication works



Patient Access Liaison (PAL)

Once you have been enrolled in the ForgingBridges program, you will have a PAL who will:

- Welcome you to the program
- Educate you on the available resources and support for your specific needs throughout your Welgemda treatment



Contact your PAL if you have questions about:

- Welgemda treatment journey and next steps
- Your condition and available resources

See the next page to learn what to expect when getting started on Welgemda.

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How your dedicated team supports you from day one

PANTHERx

1 Getting started after your Welgemda prescription

After your doctor prescribes Welgemda, you will get a **welcome call** from PANTHERx.

PANTHERx will call you from 1-866-8WELGEM (1-866-893-5436) or an unknown number.

Please answer their call to help prevent delays and ensure you receive your treatment.

Expect to **receive a call within 1-2 days** of the prescription being sent to PANTHERx.

2 Confirming coverage

PANTHERx will help you **get coverage for Welgemda through your insurance**.

If there is an issue with insurance coverage for Welgemda, PANTHERx and the doctor's office can work together to resolve it.

The timing for this step will vary depending on your health insurance plan.*

3 Receiving Welgemda

Once your insurance coverage is confirmed, PANTHERx will call to schedule your shipment.

PANTHERx will ship Welgemda directly to your home on a day that is convenient for you.

Welgemda will be at your doorstep **within 48 hours**.†

PANTHERx Patient Access Liaison (PAL)

4 Staying on track with treatment

Once you start taking Welgemda, **expect a call from your dedicated PAL**.

Your PAL can connect you with helpful resources and support that fit your needs.

PANTHERx will call you **~1 week** before each Welgemda shipment to confirm delivery details.

If you need help paying for Welgemda or are experiencing coverage delays, PANTHERx will connect you to financial support based on your unique needs.

*If you experience an insurance delay, Welgemda QuickStart Program may provide Welgemda for free for a short period of time, if you are eligible.
†Orders will ship within 48 hours after approval of health insurance coverage; delays may occur due to events beyond BridgeBio's control.

See the next page to learn about available support.

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Explore your financial support options for Welgemda

Assistance is available for all insurance types—even if you don't have insurance.

If you*:

Have commercial insurance

Welgemda **Copay Assistance Program** may help reduce your out-of-pocket costs for Welgemda to **as little as $0 per month**. If you are eligible, the copay assistance will be applied automatically at the pharmacy; no additional action is required from you.

Experience insurance delays

Welgemda **QuickStart Program** may provide a limited supply of Welgemda at no cost for a short period of time, if you are eligible.

Experience a temporary gap in coverage or a change in insurance†

Welgemda **Bridge Program** may provide a temporary supply of Welgemda to eligible patients who experience an interruption or change of insurance, or prior authorization delay.

Do not have health insurance or not enough coverage for Welgemda

Welgemda **Patient Assistance Program (PAP)** may provide Welgemda for free if you are eligible.‡

*Eligibility criteria and Terms and Conditions apply. Please visit Welgemda.ForgingBridges.com/Patient/Terms-Conditions to learn more.
†Delay caused by insurance reapprovals.
‡Patients must meet certain income criteria and be either currently uninsured, have limited coverage, or have received an appeal denial.

Frequently asked questions

Q Will my insurance cover Welgemda, and how much will it cost me?

A PANTHERx verifies your insurance coverage before your first shipment and provides a breakdown of any out-of-pocket costs. PANTHERx can review your benefits and discuss programs that may help reduce your out-of-pocket costs.

Q What if I miss a call from PANTHERx?

A If you miss a call from PANTHERx, they will leave a message with a callback number. Please return the call as soon as possible so they can review your next steps.

Q How will I receive Welgemda, and what if there is a problem with delivery?

A PANTHERx will ship Welgemda directly to your home. If there is any issue, contact PANTHERx right away. You can also download the PANTHERx app to request prescription refills and track deliveries.

Q What happens if I run out of Welgemda?

A PANTHERx will call you ~1 week before your refill is due and coordinate your next shipment. If you are running low or out, call PANTHERx. They can coordinate your refill and handle any prescription or authorization issues.

Q Who do I contact with questions, and when are they available?

A Your primary point of contact is PANTHERx at 1-866-8WELGEM (1-866-893-5436). PANTHERx is available Mon – Fri, 8 AM to 8 PM ET. Outside regular business hours, patients can access an on-call pharmacist 24 hours a day, 7 days a week.

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Call PANTHERx at 1-866-8WELGEM (1-866-893-5436), Mon – Fri, 8 AM to 8 PM ET

Scan or click this QR code to save the contact information for PANTHERx

Scan or click this QR code or visit Welgemda.ForgingBridges.com/Patient to learn more

BRIDGEBIO

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